

VACANCY NOTICE

MSIG Insurance (Vietnam) Company Limited ("MSIG Vietnam") is a part of the Mitsui Sumitomo Insurance Co., Ltd. network in Japan and a member of MS&AD Insurance Group.

MS & AD Insurance Group established in April 2010 following the alliance of Mitsui Sumitomo Insurance Group, Aioi Insurance Company and Nissay Dowa General Insurance Company, MS&AD Insurance Group is one of the largest general insurers in the world, with presence in over 41 markets globally, 16 of which are in Asia. Based in Japan, MS&AD Insurance Group is active in five business domains, namely domestic Japanese general insurance, life insurance, non-life insurance, financial services and risk-related services.

MSIG Vietnam with 100% foreign wholly owned company is the first Japanese General Insurer in Vietnam with Head Quarter in Hanoi, Branch in Ho Chi Minh City, and Representative Offices in Hai Phong City, Da Nang City, Hung Yen Province and Vinh Phuc Province.

We help consumers and businesses cope with risks to protect what they care about. We support individuals, communities and society to get back on their feet and minimize disruption to their daily lives during unforeseen circumstances. We offer a wide range of non-life insurance products to both enterprises and individuals, including property, marine cargo, liability, engineering, and other classes of casualty business in the commercial insurance line, and home and contents, motor, personal accident and travel in the personal insurance offerings. From individual customers to commercial businesses, the range of insurance products, solutions and services are flexible in responding to challenges from evolving market conditions.

MSIG Vietnam is seeking to recruit a well-qualified Vietnamese citizen with competitive compensation and benefits for opening position:

Executive (Front) / Global Business Division

Contract Status: Permanent	Report to: Deputy Manager	Location: Ha Noi or Ho Chi Minh city
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Brief description of the duties and responsibilities:

NEED TO DO	NEED TO KNOW
 KEY OUTPUTS: 1. <u>Client Service:</u> To review renewal list for timely reminders to clients To offer renewal quotations and new quotation for new clients To request Business Processing Team to issue policy, endorsement, issue Chinese policies and send to clients To look for new clients, approaching clients, selling insurance and taking care of clients To conduct non-life insurance seminars for both current and potential clients (explain the cover of insurance policy and claim procedure) Create structure and manage paper, email files and other documentations in accordance with agreed processes and procedures of Marketing Division. Co-ordinate efforts of all Departments/ Divisions and work as intermediary on behalf of the Line Management (s). To organize risk management seminars for existing clients 	 QUALIFICATIONS: University / College Graduation Mandarin fluency Good at English SKILLS/KNOWLEDGE: Strong marketing sense. Be able to clearly understand working procedure & flow chart. Well know all insurance products and be able to explain that to clients
 2. <u>Outstanding/Unclear Premium:</u> To update the status of outstanding premium and follow up the overdue premium to ensure collecting premium fully and timely 	 their coverage is a plus. Be highly aware of requirements to be professional to provide high quality service to clients.

	EXPERIENCE:	
 3. <u>Business Administration:</u> To report any unusual problems to direct management Monthly & quarterly Gross Written Premium analysis report, expenses analysis report, Data checking. 	 At least 1-2 years working experience with sales or marketing position. Marketing and sales background / experience is preferred. Fresh candidates can be 	
4. With concerned departments:	considered.	
- To coordinate with related Divisions for all related jobs, if any.	COMPETENCIES:	
5. <u>Others:</u>	Achieve Results	
 To update the market trends directly influenced on Company's business activities; 	 Build a Sustainable Future 	
 To assist Line Management(s) in related reports, administrative tasks, translation tasks as assigned; 	Communicate and Collaborate with Others	
 To execute other office works as required by line management and the Company. 	 Drive Innovation and Manage Change 	
RELATIONSHIPS: - Corporate Direct Clients and business partners	Empower Self and Others to Perform	
- Company's staff and other industry peers.	Focus on Customers	
DECISION MAKING AUTHORITY:	Grow Capabilities	
 To understand and act within delegated authority given by Line Management(s). 	 Have Ethics and Be Compliant 	
KEY PERFORMANCE INDICATORS:		
- Turnover target		
- Renewal ratio		

Our company package includes but not limits to:

- Attractive and competitive remuneration package: attractive monthly salary Guaranteed Bonus, Short-Term Incentive Bonus, various types of allowances and subsidies (telecommunication allowance, pocket subsidy, special language subsidy, risk surveyor subsidy, hotline duty subsidy, clothes support subsidy, lunch support subsidy, transportation subsidy...) and long service award.
- Premium healthcare insurance package including health and accident insurance in addition to basic insurances regulated by the Labor Code to employees and their entitled families' members (depends on level of employees).
- Training opportunities sponsored by the Company (on-job-training, soft skills, professional knowledge and certificate (ANZIIF, CII, ACCA, Actuary...), technical exchange seminar...).
- Minimum of 15 annual leave days; Annual health check-up at high standard level.
- International and professional work environment with high ethic and compliant culture.
- Annual company summer vacation and parties with teambuilding activities and talented performances.
- Company's Top Management always communicates to all employees about Company's strategy, development plan and new opportunities for employees to reach higher performance.
- Employees are engaged and taken care by the company via various Trade Union activities.

Details of job description and selection requirements of this position are posted at <u>www.msig.com.vn</u> **Starting date: As soon as possible**

Written application in English, stating why you are suitable for the post, together with full curriculum vitae should be sent by **15 May 2023** to Email: <u>recruit@vn.msig-asia.com</u>

Attn.: Human Resource Department, MSIG Vietnam, 10th Floor, Corner Stone Building, No. 16, Phan Chu Trinh Street, Phan Chu Trinh Ward, Hoan Kiem District, Hanoi, Vietnam

* Note: Only short-listed candidates will be contacted. Applications will not be returned.

Applications will be on first come first serve basis.

MSIG is an equal opportunity employer.