



VACANCY NOTICE

MSIG Insurance (Vietnam) Company Limited ("MSIG Vietnam") is a part of the Mitsui Sumitomo Insurance Co., Ltd. network in Japan and a member of MS&AD Insurance Group.

MS & AD Insurance Group established in April 2010 following the alliance of Mitsui Sumitomo Insurance Group, Aioi Insurance Company and Nissay Dowa General Insurance Company, MS&AD Insurance Group is one of the largest general insurers in the world, with presence in over 41 markets globally, 16 of which are in Asia. Based in Japan, MS&AD Insurance Group is active in five business domains, namely domestic Japanese general insurance, life insurance, non-life insurance, financial services and risk-related services.

MSIG Vietnam with 100% foreign wholly owned company is the first Japanese General Insurer in Vietnam with Head Quarter in Hanoi, Branch in Ho Chi Minh City, and Representative Offices in Hai Phong City, Da Nang City, Hung Yen Province and Vinh Phuc Province.

MSIG Vietnam will market a wide range of non-life insurance products to both enterprises and individuals, including property, marine cargo, motor and engineering.

MSIG Vietnam is seeking to recruit a well-qualified Vietnamese citizen with competitive compensation and benefits for opening position:

(Senior) Executive (front) / Motor Dealer Division

Contract Status: Permanent

Report to: Deputy General Manager

Location: Hanoi

Brief description of the duties and responsibilities:

NEED TO DO	NEED TO KNOW
<p>OVERALL RESPONSIBILITIES:</p> <ul style="list-style-type: none">○ Achieve budget of the Division○ Service Motor Dealers as assigned by the Company○ Develop new clients <p>CONTEXT:</p> <ul style="list-style-type: none">○ All classes of insurance business in Vietnam <p>DIMENSIONS:</p> <ul style="list-style-type: none">○ Gross Written Premium (GWP)○ Loss ratio○ Outstanding premium <p>KEY OUTPUTS:</p> <p><u>1. Client Service:</u></p> <ul style="list-style-type: none">- To develop motor dealer business strategies to serve the growing needs of the division to update changes in the implementation of motor business plan,- To follow up business plan, increase GWP, and support the overall workflow.- To promote insurance through Motor Dealer- To keep & strengthen the relationship with Motor Dealers- To be responsible for implementation and reporting on the implementation of plans and results of work performance assigned to the direct management level;- To support Motor dealer to sell Motor Insurance:<ul style="list-style-type: none">+ Training & facilitate Dealer staff+ Support in daily process- To control & manage Dealer activities, including but not limited to:<ul style="list-style-type: none">+ Sales (New & renew)+ Claim services	<p>QUALIFICATIONS:</p> <ul style="list-style-type: none">• University Graduation or College Graduation• English fluency. <p>SKILLS/KNOWLEDGE:</p> <ul style="list-style-type: none">• Strong marketing sense.• Clearly understand working procedure & flow chart.• Well know all insurance products and be able to explain to Dealer their coverage.• Good time management skills.• Be able to deploy works as planned.• Be highly aware of requirement to be professional to provide high quality service to clients.• Be a disciplined and responsible person.

<p>+ Premium & commission payment</p> <p>2. <u>Business Administration:</u></p> <p>- To make timely report as required by Management level</p> <p>3. <u>With concerned departments:</u></p> <p>- To cooperate with Claims Division:</p> <ul style="list-style-type: none"> o to settle the claim smoothly for customers in compliance with the company's procedure; o to follow up any pending claim cases; o to organize risk/claim management seminars, risk survey at client's site. <p>- To coordinate with Underwriting Division:</p> <ul style="list-style-type: none"> o to follow up with Business Processing Section for operation matters; o to work closely with Underwriting Section for quotation and coverage; o to cooperate with Loss Control Engineer to make risk survey if required. <p>- To coordinate with Human Resource (HR) Department for HR related matters and Finance & Planning Division for all related jobs or in closed coordination with other departments for special events organized by Company.</p> <p>4. <u>Others:</u></p> <ul style="list-style-type: none"> • To update the market trends directly influenced on Company's business activities; • To report any unusual problems if any. • To execute other works as required by the Company • To guide less experienced staff <p>RELATIONSHIPS:</p> <ul style="list-style-type: none"> • Dealer & individual Direct Clients. • MSIG Vietnam's staff and other industry peers. <p>DECISION MAKING AUTHORITY:</p> <ul style="list-style-type: none"> • To understand and act within delegated authority given by Manager. <p>KEY PERFORMANCE INDICATORS:</p> <ul style="list-style-type: none"> • GWP • Renewal ratio • Loss ratio • Outstanding premium 	<ul style="list-style-type: none"> • Be able to guide the work for less experienced staff. <p>EXPERIENCE:</p> <p>At least, 3 years of experience in marketing activities of Non-life insurance Sales is preferable.</p> <p>COMPETENCIES:</p> <ul style="list-style-type: none"> - Applying Technical knowledge - Being Ethical and Compliant - Collaborative Relationships - Communicating with impact - Customer Focus - Developing Self, Direct reports and Others - Driving Results - Managing Execution - Problem Solving
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Our company package includes but not limits to:

- Attractive and competitive remuneration package: attractive monthly salary Guaranteed Bonus, Short-Term Incentive Bonus, various types of allowances and subsidies (telecommunication allowance, pocket subsidy, special language subsidy, risk surveyor subsidy, hotline duty subsidy, clothes support subsidy, lunch support subsidy, transportation subsidy...) and long service award.
- Premium healthcare insurance package including health and accident insurance in addition to basic insurances regulated by the Labor Code to employees and their entitled families' members (depends on level of employees).
- Training opportunities sponsored by the Company (on-job-training, soft skills, professional knowledge and certificate (ANZIIF, CII, ACCA, Actuary...), technical exchange seminar...).
- Minimum of 15 annual leave days; Annual health check-up at high standard level.

- International and professional work environment with high ethic and compliant culture.
- Annual company summer vacation and parties with teambuilding activities and talented performances.
- Company's Top Management always communicates to all employees about Company's strategy, development plan and new opportunities for employees to reach higher performance.
- Employees are engaged and taken care by the company via various Trade Union activities.

Details of job description and selection requirements of this position are posted at www.msig.com.vn

Starting date: As soon as possible

Written application in English, stating why you are suitable for the post, together with full curriculum vitae should be sent by **01 December 2020** to Email: recruit@vn.msig-asia.com

Attn.: Human Resource Department, **MSIG Vietnam, 10th Floor, Corner Stone Building, No. 16, Phan Chu Trinh Street, Phan Chu Trinh Ward, Hoan Kiem District, Hanoi, Vietnam**

* Note: Only short-listed candidates will be contacted. Applications will not be returned.

Applications will be on first come first serve basis.

MSIG is an equal opportunity employer.