

REGISTRATION GUIDELINES

INTERNATIONAL TRAVEL INSURANCE (TRAVELEASY)

Step 1:

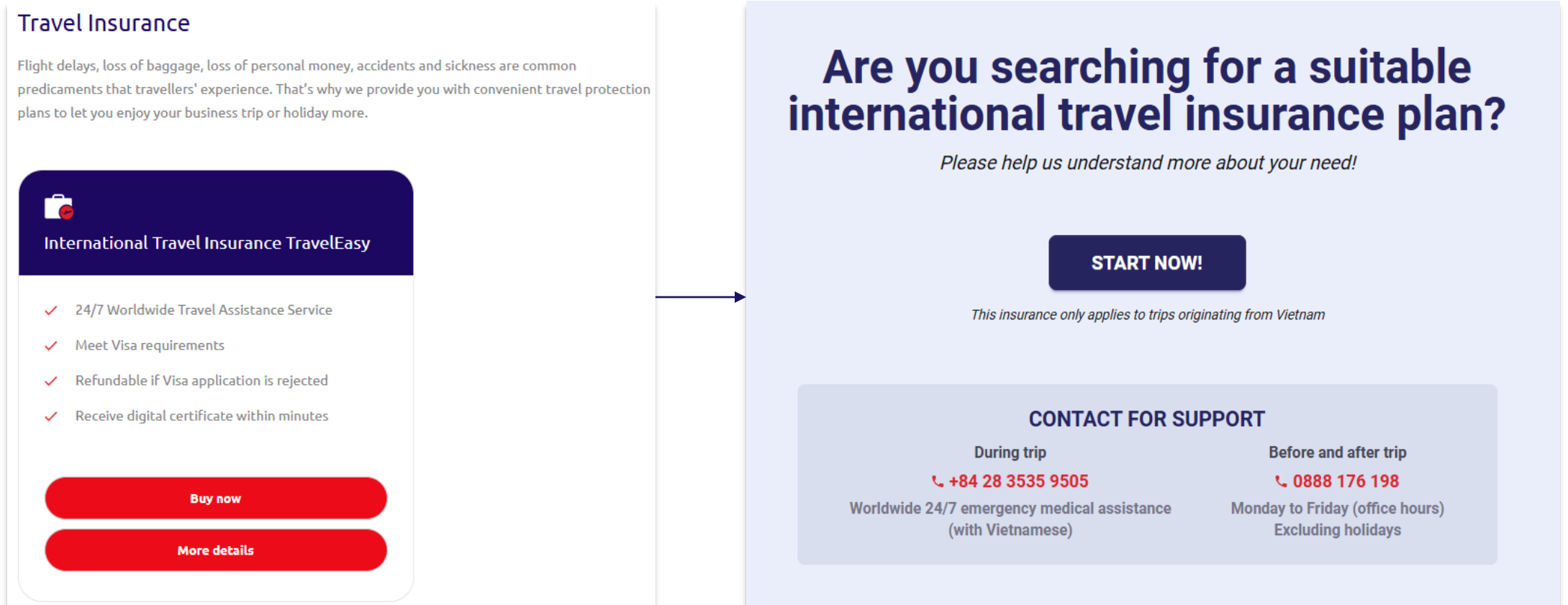
Access this link: <https://www.msig.com.vn/vi>

At this step, hover over the “Personal Insurance” menu and select the “Travel” product

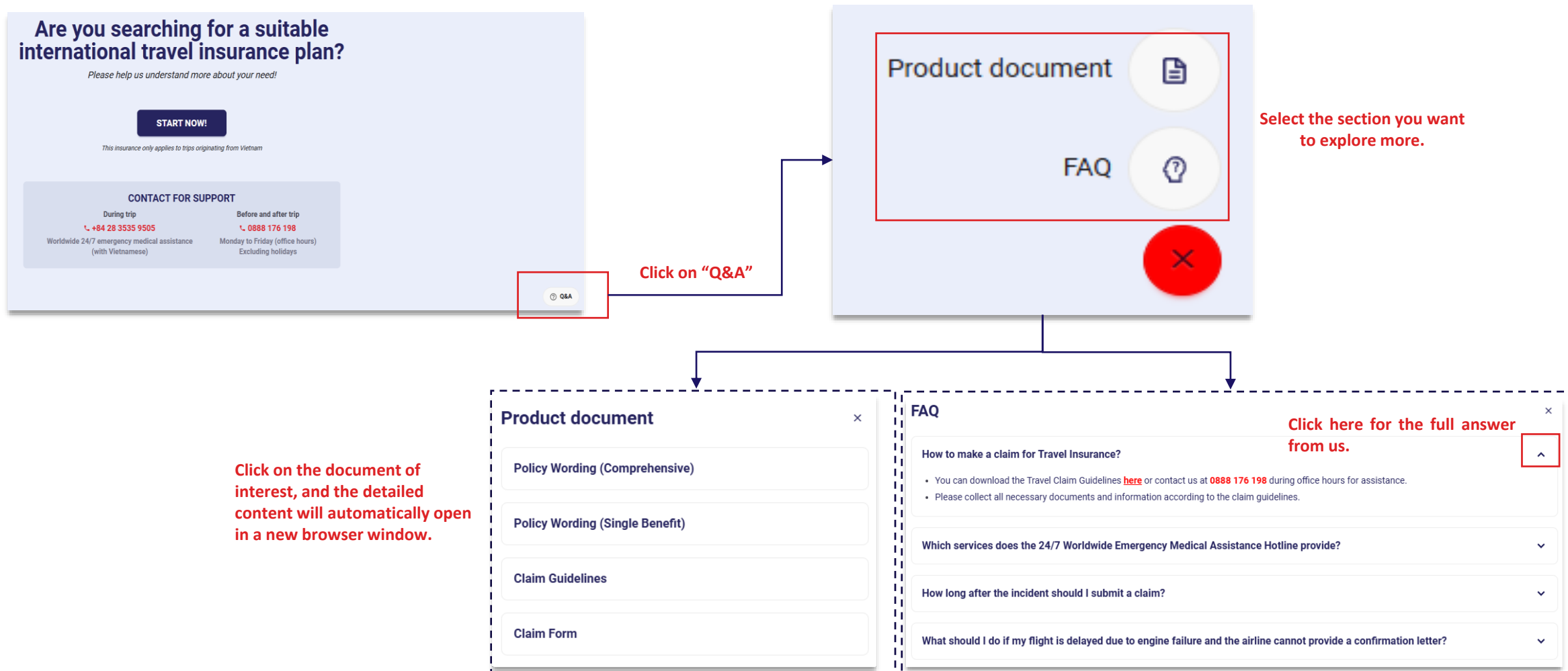


Step 2:

Click “Buy now” for the TravelEasy International Travel Insurance product.
Then, click “START NOW!” to proceed to the next steps.



Note: On the top-right corner of the screen”, the “Q&A” section is available for users to review Product document and FAQ.



Step 3: Trip information

1 Trip information

2 Get quotation

3 Confirm and payment

Step 3.1: Input the Departure and Return dates of your trip

When is your flight?

Departure - return dates
24/06/2026 - 28/06/2026

Length of trip: 5 day(s)

The length of trip will be automatically calculated

Next

Step 3.2: Choose your destination
(Note: Countries in your trip must be included in our list below)

< **Where is your destination?**



☐ South East Asia

☐ Asia

☐ Worldwide

☒ **South East Asia**
Countries in South East Asia
Brunei, Cambodia, Indonesia, Laos, Malaysia, Myanmar, Philippines, Singapore, Thailand, East Timor

☒ **Asia**
Countries in Asia
Southeast Asia, Australia, China, Hong Kong, India, Japan, South Korea, Macau, New Zealand, Taiwan

☒ **Worldwide**
Worldwide
All countries, excluded Vietnam and countries: countries embargoed by resolutions of the United States, United Nations, the European Union, Japan, Switzerland and the United Kingdom.

☒ Does your destination require a Schengen Visa? ☐

Tick here if your destination require a Schengen Visa

Step 3.3: Choose your companions in this trip

Who is your companion in this trip?

**I'm traveling alone**
Comprehensive personal insurance for every trip.

**I'm traveling with my family** FAMILY OFFERS
Broad coverage for the whole family
Free of charge for children under 14 years old, maximum 3 children.

**I'm traveling in a group**
For groups of friends or colleagues traveling together.

Back

Next

**I'm traveling alone**
Comprehensive personal insurance for every trip.

**I'm traveling with my family** FAMILY OFFERS
Broad coverage for the whole family
Free of charge for children under 14 years old, maximum 3 children.

Adults:
From 14 - 80 years old

2 ▾

Children:
From 1 - 13 years old

3 ▾

Note: The minimum number of adults is 1, and the maximum is 2. The minimum number of children is 0, and the maximum is 3. The minimum total number of insured persons per policy is 2.

**I'm traveling in a group**
For groups of friends or colleagues traveling together.

Number of people:

10 ▾

Note: The minimum number of people in a group is 2, and the maximum is 10.

Back

Next

After done filling, click "Next" to proceed to the next steps.

Step 3.4: Choose the benefits you interested when choosing travel insurance

< Which of the following benefits are your priority?



Medical Expenses

☒



Flight Delay

☐



Baggage Loss

☐



Baggage Delay

☐



Document Loss

☐

Which criteria are your priority when choosing travel insurance?

☐ Low Premium

☐ High Sum Insured

Back

Next

After choosing, please click "Next"

Step 4: Get Quotation

1 Trip information

2 **Get quotation**

3 Confirm and payment

Step 4.1: Get quotation on the most suitable plan for you.

The most suitable plan for you!

Recommended

Easy Visa
Visa application benefit plan

280.000 đ

The plan includes:

- Cover medical expenses up to **2.100.000.000 đ**
- Cover personal accident up to **1.200.000.000 đ**

[View detail's insurance benefits](#)

Not satisfied with this recommendation? [Explore our other insurance plans](#)

Detailed insurance benefits

Travel Assistance Journey Personal belongings Medical assistance Compassionate visit Personal accident Child care Entertainment Extended benefits

	Easy 1	Easy 2	Easy 3	Easy Visa
1. Worldwide 24/7 Emergency Medical Assistance Service		✓	✓	✓

Attention

1. Insurance exclusions: Please refer to [Policy Wording \(Comprehensive\)](#), [Policy Wording \(Single Benefit\)](#).
2. For a Family policy, the maximum benefit per insured person is equal to the corresponding maximum benefit under a non-Family policy. In all cases, the total maximum benefit for the entire family shall not exceed the stipulated "Family" limit.

Choose another insurance plan

Easy 1
Basic benefit plan

320.000 đ

Select

The plan includes:

- Cover medical expenses up to **2.100.000.000 đ**
- Cover personal accident up to **1.800.000.000 đ**
- Cover flight delay up to **12.000.000 đ**
- Cover loss of or damage to baggage up to **24.000.000 đ**

Easy 2
Most popular benefit plan

460.000 đ

Select

The plan includes:

- Cover medical expenses up to **2.800.000.000 đ**
- Cover personal accident up to **2.400.000.000 đ**
- Cover flight delay up to **18.000.000 đ**
- Cover loss of or damage to baggage up to **34.000.000 đ**

Easy 3
Maximum benefit plan

480.000 đ

Select

The plan includes:

- Cover medical expenses up to **3.600.000.000 đ**
- Cover personal accident up to **6.000.000.000 đ**
- Cover flight delay up to **22.000.000 đ**
- Cover loss of or damage to baggage up to **48.000.000 đ**

Recommended

Easy Visa
Visa application benefit plan

280.000 đ

Selected

The plan includes:

- Cover medical expenses up to **2.100.000.000 đ**
- Cover personal accident up to **1.200.000.000 đ**

[View detail's insurance benefits](#)

Step 4.1: Get quotation on the most suitable plan for you (cont.)

YOUR JOURNEY

Destination

Worldwide

Duration

5 day(s) (24/06/2026 - 28/06/2026)

Number of passengers

3 people

Edit

SUMMARY OF YOUR INSURANCE PLAN

Quotation number

TVL-QU-06001246-26

Product type

Comprehensive insurance

Policy type

Family

Premium (2 adult(s) 1 children)

280.000 đ

Back

Next

Click "Next" to proceed to next steps.

Change trip information

Departure - return dates

24/06/2026 - 28/06/2026

Destination

Worldwide

Length of trip: 5 day(s)

Number of passengers

I'm traveling with my family

Adults: From 14 - 80 years old

2

Children: From 1 - 13 years old

1

Does your destination require a Schengen Visa?

✓

Save

Note:

Click "Edit" if you would like to modify your travel itinerary details. After making the changes, click "Save" for the system to update the information and provide more appropriate recommendations.

Note: The insurance plan information is always pinned at the top of the page.
Please ensure that all information provided is accurate.

1 Trip information

2 **Get quotation**

3 Confirm and payment

Premium: 280.000 đ

Quotation number: **TVL-QU-06001246-26**

Your insurance plan:

Destination:

Duration:

Number of passengers:

You may save the Quotation number for future reference or any inquiries.

View detail ^

Easy Visa

Worldwide

5 day(s) (24/06/2026 - 28/06/2026)

3 people

Click here to display the detailed information of your selected insurance plan

 **MSIG**

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Step 4.2: Fill the information of Policy Holder and Insured person

Information of Policy Holder

PERSONAL INFORMATION

Type of policyholder
Individual

Enter full name's policy holder

Date of birth (dd/mm/yyyy)

Nationality
Choose nationality

Gender
Choose gender

ID Type
Choose ID type

Enter your ID number

CONTACT INFORMATION

Enter your email

Province
Choose province

Enter your address

Enter your mobile number

Information of Policy Holder

CORPORATE INFORMATION

Type of policyholder
Corporate

Enter full name's policy holder

Enter tax code

CONTACT INFORMATION

Enter your email

Province
Choose province

Enter your address

Enter your mobile number

Company's origin
Choose origin of the company

☐ Customer in the export processing zone

Note: The information of Policy Holder will change depends on The type of policy holder (Individual or Corporate)

If you are in the export processing zone, please tick this box.



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Step 4.2: Fill the information of Policy Holder and Insured person (cont.)

Information of Insured person

1. Group Member

☐ Using policy holder's information

Enter full name's insured person

Date of birth (dd/mm/yyyy)

Gender
Choose gender

Nationality
Choose nationality

Relationship
Group member

ID Type
Choose ID Type

Enter ID Number

2. Group Member

3. Group Member

4. Group Member

5. Group Member

6. Group Member

7. Group Member

Case: You're traveling in group

1. Self

☒ Using policy holder's information

Enter full name's insured person

Date of birth (dd/mm/yyyy)

Gender
Choose gender

Nationality
Choose nationality

Relationship
Self

ID Type
Choose ID Type

Enter ID Number

Case: You're traveling alone

1. Spouse

Enter full name's insured person

Date of birth (dd/mm/yyyy)

Gender
Choose gender

Nationality
Choose nationality

Relationship
Group member

ID Type
Choose ID Type

Enter ID Number

2. Spouse

3. Child

Case: You're traveling with family

Step 5: Confirm and payment



1 Trip information

2 Get quotation

3 Confirm and payment

Step 5.1: Check the information of Policy Holder and Insured person

Information of Policy Holder

PERSONAL INFORMATION

Type of policyholder	Individual
Fullname	Nguyễn Văn A
Nationality	Vietnamese
Date of birth	05/02/2004
Gender	Male
ID type	Identity number
ID number	0102973336

CONTACT INFORMATION

Email	nguyenvana@gmail.com
Province	Thành phố Hà Nội
Address	65 Quận 1
Mobile number	0945321976

Edit

Information of Insured person

1. Nguyễn Văn A (Age: 22)

2. Trần Thị B (Age: 23)

3. Nguyễn Văn C (Age: 01)

Edit

Edit

Edit

Click on **"Edit"** if you need to change the information. Then, click on **"Save"**, and the system will automatically update the information.

Step 5.2: Proceed to Payment stage

Click on 01 payment method you choose

Enter the promotion code (optional)

Tick this box if the Enterprise on the invoice doesn't have a tax code. When you tick this box, the "Enter tax code field" will disappear.

Payment

CHOOSE PAYMENT METHOD

☐ Bank transfer / Scan QR Code

☐ Apple Pay, Visa, MasterCard, JCB

☐ Domestic ATM card / Internet Banking

☐ E-wallet

PROMOTION

Enter promotion code

CHANGE INVOICE INFORMATION

☐ Enterprise without tax code

Enter invoice name

Enter tax code

Enter invoice address

ADDITIONAL INFORMATION OF POLICY HOLDER

Ngày cấp hộ chiếu (dd/mm/yyyy)

Nhập nơi cấp hộ chiếu

Nhập địa chỉ thường trú

Tick this box if you want to "Change invoice information", or add "Additional information of policy holder". Then, input the information in the fields.

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Step 5.2: Proceed to the Payment stage (cont.)

Make sure you read the Policy Wording

Tick on the confirmation box

ACKNOWLEDGEMENT

Please read the [Policy Wording](#) regarding the terms, conditions, and exclusions of this insurance policy. (Please note that you cannot proceed without checking the box below.)

☒ I/We have read and agree to confirm that:

- I/We am/are in Vietnam at the time of purchasing this insurance for a trip departing from Vietnam.
- I/We have read, understand and accept:
 - [Terms of Use](#) and the [Security and Privacy Notice](#);
 - Terms and conditions of this insurance contract, including but not limited to benefits, exclusions, rights and obligations of the insurance buyer set forth in the [Policy Wording \(details in here\)](#); and
 - [Terms of provision of insurance product in the network environment](#) (attached to and forming an integral part of the Insurance Contract), including provisions on the methods for receiving and handling customer feedback, requests, and complaints.
- I/We hereby understand that the insurance liability of MSIG VN shall only arise after the premium(s) are fully paid, as prescribed in the insurance contract entered into between I and MSIG Vietnam.
- I/We ensure and confirm that all the information provided is truthful, sufficient and accurate. I/We shall take full responsibility before the law for all the information provided and understand that MSIG Vietnam shall not be liable for any loss or damage, whether being direct or indirect, caused by insufficient provision of information and/or inaccurate information.

Note: You will be redirected to payment gateway's website after clicking on "Payment" for secured payment.

Back

Payment

Then, click on "Payment"

(*) Note:

- The Insurance Certificate and invoice will only be sent to the customer's email after the payment has been successfully completed.
- In case a VAT invoice is required, please ensure that the company name, tax code, and billing address are provided accurately.

Step 5.2: Proceed to the Payment stage (cont.)

Payment

By scanning QR code



Or transfer via bank info below

Bank	BIDV - Ngân hàng TMCP Đầu tư và Phát triển Việt Nam
Account number	9630630005747938
Account name	Cong ty TNHH Bao hiểm phi nhân thọ MSIG Viet Nam
Amount	280,000
Content	TVL-QU-06463310-26

[Change payment method](#)

The system will automatically confirm after receiving the payment.

Customers may:

- Copy the Account Number and Transfer Amount by clicking [Copy] icon.
- Scan the QR Code using an E-Banking application; all required payment details will be automatically pre-filled.

Each quotation is assigned a unique virtual account. Please note that this account must not be used to settle payments for any other quotations.

Customers may also change the payment method by selecting **[Change Payment Method]**.

Once the correct amount has been successfully transferred to the designated account, the insurance policy will be issued automatically. Please ensure that you click “COMPLETE” after the payment has been made.

Method 1: Bank transfer/ Scan QR Code

Step 5.2: Proceed to the Payment stage (cont.)

Select payment method

☒ Apple Pay

☐ Credit / Debit Card

☐ Google Pay

☐ Samsung Pay

Apple Pay

Follow the instructions below

Payment instructions

Step 1:

Add a card to the **Apple Wallet** app on your iOS/ MacOS device.

Step 2:

On the current payment page, select the **Apple Pay** button.

Step 3:

Authenticate your transaction using **FaceID/TouchID**.

Step 4:

Wait for the final **transaction result**.

MSIG

Order Information 26:49

Merchant Name

MSIG VIETNAM

Order Reference

TVL-QU-06463310-26

Total Amount

280,000 VND

Cancel Transaction

1

Phương thức thanh toán

☐ Thanh toán Apple Pay

☐ Thẻ tín dụng / Ghi nợ

☐ Thanh toán Google Pay

☒ Thanh toán Samsung Pay

Thanh toán Samsung Pay

Làm theo hướng dẫn bên dưới

Hướng dẫn thanh toán

Bước 1:

Thêm thẻ vào ứng dụng **Samsung Wallet** trên thiết bị của bạn.

Bước 2:

Trên giao diện thanh toán hiện tại, chọn nút thanh toán với **Samsung Pay**.

Bước 3:

Xác thực giao dịch trên thiết bị Samsung bằng **TouchID (hoặc nhận diện mống mắt) / Mã PIN**.

Bước 4:

Nhận **thông báo kết quả** giao dịch cuối cùng.

MSIG

Thông tin đơn hàng 26:53

Đơn vị chấp nhận thanh toán

MSIG VIETNAM

Mã đơn hàng

TVL-QU-06450615-26

Số tiền thanh toán

280,000 VND

Hủy giao dịch

2

Select payment method

☐ Apple Pay

☐ Credit / Debit Card

☒ Google Pay

☐ Samsung Pay

Google Pay

Follow the instructions below

Payment instructions

Step 1:

Add a card to your **Google** account.

Step 2:

On the current payment page, select the **Google Pay** button.

Step 3:

Authenticate your transaction according to **bank requirements**.

Step 4:

Wait for the final **transaction result**.

MSIG

Order Information 25:12

Merchant Name

MSIG VIETNAM

Order Reference

TVL-QU-06463310-26

Total Amount

280,000 VND

Cancel Transaction

3

Select payment method

☐ Apple Pay

☐ Credit / Debit Card

☐ Google Pay

☒ Samsung Pay

Samsung Pay

Follow the instructions below

Payment instructions

Step 1:

Add a card to the **Samsung Wallet** app on your device.

Step 2:

On the current payment page, select the **Samsung Pay** button.

Step 3:

Authenticate your transaction on your Samsung devices using **TouchID (or iris recognition) / PIN code**.

Step 4:

Wait for the final **transaction result**.

MSIG

Order Information 24:11

Merchant Name

MSIG VIETNAM

Order Reference

TVL-QU-06463310-26

Total Amount

280,000 VND

Cancel Transaction

4

Method 2: Apple Pay, Visa card, MasterCard, JCB

(Please select the payment method as you want, then follow the instructions)

Step 5.2: Proceed to the Payment stage (cont.)

ATM Card / Bank Account

Search or select your bank

Find your bank

Vietcombank

BIDV

AGRIBANK

VietnBank

TECHCOMBANK

VPBank

SACOMBANK

TPBank

MB

Vikki

VIB

EXIMBANK

SHB

MSB

HDBank

SeABank

ASBANK

BAC A BANK

NAM A BANK

NCB

MBV

PVcomBank

SCB

BVBank

VIET A BANK

ACB

Shinhan Bank

OCB

LPBank

KienlongBank

PGBank

WOORI BANK

SAIGONBANK

BAOVIET Bank

IVB

UOB

VRB

GPBANK

PUBLIC BANK

VIETBANK

VietCredit

Scroll down

MIRAE ASSET

MSIG

Order Information

26:18

GOOD THRU

napas

Merchant Name
MSIG VIETNAM

Order Reference
TVL-QU-06463310-26

Total Amount
280,000 VND

Cancel Transaction

ATM Card / Bank Account

Enter the information below

< Choose another bank

Pay with Vietcombank

Vietcombank

Card Number *

9704 1234 5678 9123 012

Issue Date *

12/18

Cardholder Name (no accent) *

Enter cardholder name

! Payment terms

Registered for VCB Digibank service and SMS-OTP mobile number for Vietcombank Domestic Debit Card.

[Payment Guide](#)

☐

I have read, understood and agree to [OnePay's Personal Data Protection and Processing Policy](#)

Confirm pay now

Method 3: Domestic ATM card/ Internet Banking

Step 5.2: Proceed to the Payment stage (cont.)

Mobile Banking / E-Wallet
Follow the instructions below





Payment Instructions

1

Log in to **the app** on your mobile

2

On the app select **scan QR Code** 

3

Scan the QR Code on this site and check the payment information

4

Confirm payment and wait for the final transaction result on this site



Order Information  **26:57**

Merchant Name

MSIG VIETNAM

Order Reference

TVL-QU-06463310-26

Total Amount

280,000 VND

Cancel Transaction

Method 4: E-wallet
(Please follow the instruction above)

Step 5.2: Proceed to the Payment stage (cont.)

Case 1: Successful payment

MSIG TRAVELEASY INTERNATIONAL TRAVEL INSURANCE

PAYMENT SUCCESSFUL

Your trip is now protected!

Your insurance policy number **TVL-QU-06001273-26** has been issued

Your insurance certificate will be sent to your email address **nguyenvana@gmail.com** shortly.

Explore

Buy more

Click "Explore" to find out more products of MSIG

Click "Buy more" to purchase other MSIG TravelEasy International Travel Insurance

Case 2: Unsuccessful payment

MSIG TRAVELEASY INTERNATIONAL TRAVEL INSURANCE

PAYMENT IS NOT SUCCESSFUL

Transaction not completed!

Payment is not successful due to:

Canceled

Reason for unsuccessful payment

Retry

Click on "Retry" to proceed the payment again.



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